

The **NMS** Newsletter

Upgrade Your Business for the Holidays

Gear your business with exceptional business solutions during the holiday season with New Media Services!





The holiday season is equally taxing and exciting—even more so for entrepreneurs.

During these times, opportunities for growth are everywhere!



But, there's a catch: It requires serious preparation and planning.

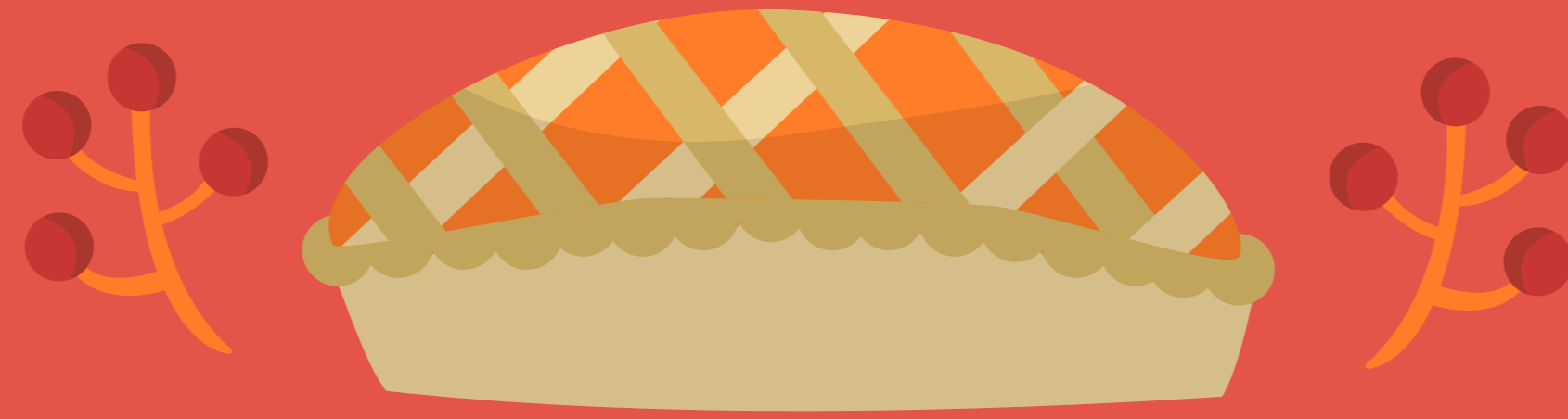


So, what can you do to make the most out of the busiest time of the year?



Why not try outsourcing?





Stay Efficient & Competitive with Outsourcing

Outsourcing benefits your business on so many levels.

The bottom line is all about Customer Experience.

Here's what you can do to stay competitive amid the holiday season.

Highlight Efficiency with Chat Operator Help Desk Services

Holidays are among the most hectic times of the year. The surges of customer inquiries tripled around this time.

Do you have what it takes to handle a massive barrage of calls? If you're not sure, employing chat services might come in handy!

Implementing a chat-based help desk is your #1 partner when it comes to handling multiple customer calls without requiring the employment of additional manpower. With an outsourced chat help desk, you can scale your manpower, provide round-the-clock assistance, and meet the dynamic demands of various niches.

Still don't know where to start? You might want to check this one out:

[Click Here](#)

Expand Your Brand into the Global Market with Multilingual Contact Center

During the holidays, providing excellent customer service is everything!

Then again, surges of customer calls can be unsteady during these times. Even more so for businesses catering to a global clientele. Handling multiple clients with diverse languages is critical if you want to retain them for the long haul.

Providing remarkable customer support with multi language capabilities ensures that you get through the holiday fever with flying colors. Save time & money, reduce workload left, and heighten retention rates with an outsourced linguistically diverse contact center.

The festivities are here. You don't want to miss the party! Outsource now

[Click Here](#)



Guarantee Long-Lasting Customer Loyalty with Content Moderation



Guarantee Long-Lasting Customer Loyalty with Content Moderation

Holidays clearly translate to long vacations. People are getting ready to flaunt their vacation moments on social media and on other online platforms.



Expect to see huge volume spikes of UGCs. This might outstrip and overwhelm your capacity to monitor every single piece of content posted on your online platform.

The good thing is with outsourcing, you get to employ experienced and scalable moderators to police user-generated content during the holiday rush. Increase efficiency, reduce bottlenecks, and ultimately, relieve the workload stress with outsourcing!



Keen to know more about the wonders of content moderation? Pay us a visit!



[Click Here](#)

Experience the **NMS Advantage!**



Prevents Workforce
Burnout



Ensure Service
Continuity During
the Holidays



Save More Time



Obtain More Growth
Opportunities



Access a Remarkable
Talent Pool



Reduce Errors



Holiday rush? **Bring it on!**

Holidays only happen once a year. You wouldn't want to be left behind by your competitors. Fortunately, you can always rely on outsourcing, a business solution that happens to be a true NMS specialty. With our flexible lineup of business process outsourcing solutions, we ensure you stay one step ahead of competitors.

We value your voice and satisfaction every step of the way. Our team readily adjusts and reassesses our services to provide high-quality results based on your business standards.

Outsourcing is not only meant for the holidays! That said, we're gonna be here till the last tassel on the Christmas tree goes back into the attic. Rest assured that we consistently provide custom-built business solutions even in the years to come.

Contact us today!





Why choose NMS?



Driving Efficiencies and Growth for Your Business is Our #1 Priority.

New Media Services pledges to give flexible, tailor-made solutions to aid in the growth and success of numerous businesses. From customer support and virtual assistants to content creation and moderation to social media marketing, web design, and development, NMS's lineup of BPO solutions is designed to meet big and small resource and manpower demands.

**Have a campaign or project not covered by our list of services?
Contact us and we'll be more than happy to make an assessment!**

Contact Us

WE LOOK FORWARD TO BECOMING A PART OF YOUR BUSINESS' SUCCESS!

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