

The **NMS** Newsletter

May
2020

We Stand As One



New Media Services

NEW MEDIA SERVICES AMID THE COVID-19 PANDEMIC

COVID-19 left a huge impact on the global industry. It has slowed down the operations of several businesses, affected countless employees, and even led to the bankruptcy of some small companies.

Since the outbreak, NMS has been tirelessly devising countermeasures to ensure the safety of both its employees and clients.

The company has been adamant at providing emergency sanitation and hygiene kits for each employee, conducting regular body temperature checks before proceeding to work stations, and allowing employees to work from home to regulate and maintain social distancing inside the office

Even now, NMS pledges to ensure the health and safety of its subordinates by enforcing the most efficient safety measures possible.



WHAT TO DO?

In order to prevent contracting the virus through mass transmission, it is best to follow the guidelines enumerated below:

- ✓ Make it a habit to wash your hands regularly with soap and clean water.
- ✓ Avoid crowded places.
- ✓ When in public places such as supermarkets and banks, maintain a fixed 1-meter distance between yourself and the people around you.
- ✓ Social distancing should especially be observed when there are individuals who are coughing and/or sneezing.
- ✓ Avoid touching your face after using it to hold something else.
- ✓ Always cover your mouth and nose while coughing or sneezing.
- ✓ Feeling sick? Stay home and have a bed rest.
- ✓ Abstain from smoking or stay away from people smoking cigarettes. If you have underlying health conditions related to your respiratory system, avoid allergens and other external factors that could compromise your wellness.
- ✓ If you observe that you might have some of the symptoms of COVID-19, seek medical attention immediately and do self-isolation for up to fourteen days.

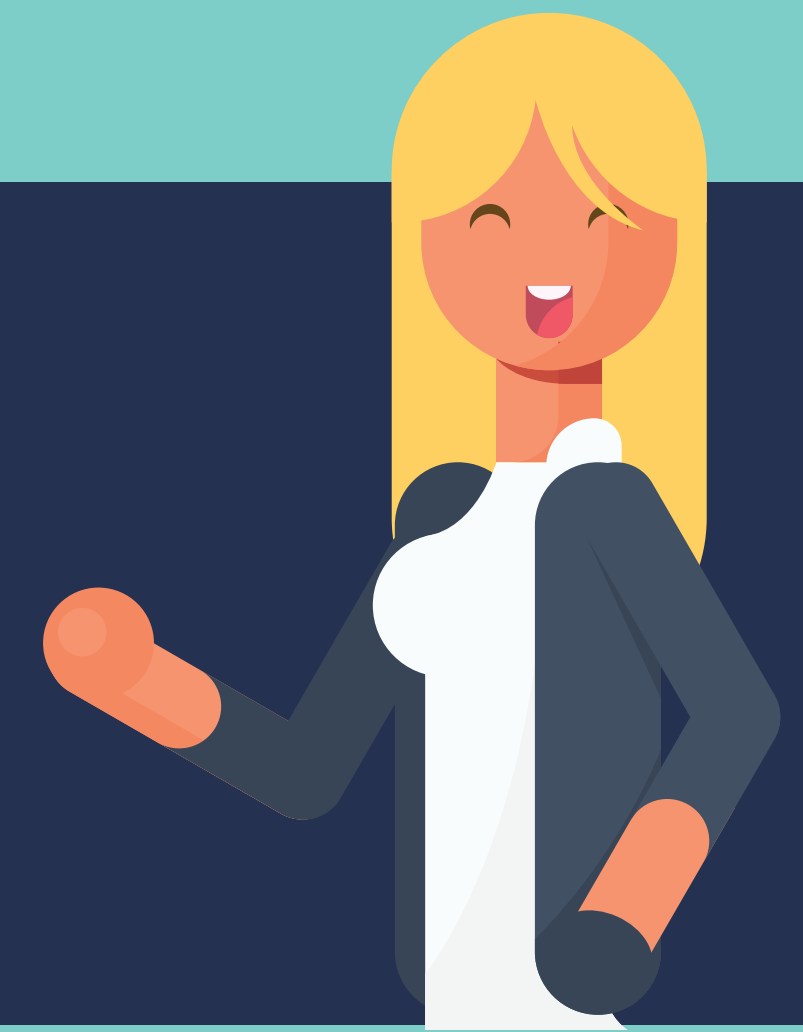
Source: WHO

Stay Safe. Do it the NMS way!



Live Chat Services: Pro-Social Distancing Service

Despite the ongoing health emergency, NMS never forgets to perform at its best and continues delivering the competent services that have made it into one of the most trusted outsourcing companies.



With social distancing as part of what is now referred to as a “new normal” way of living, face-to-face interaction with clients can be quite challenging.

Introducing NMS’ Live Chat Services—the flexible customer support platform that enables businesses to assist customers across the globe in real-time!



What are the advantages of Live Chat Services?

- Allow your business to directly communicate with website visitors through chat.
- Provide flexible live chat customer support services enabling your brand to deliver the information and assistance that customers need.
- Answer customer queries in real-time and enable customers to communicate their experiences with the brand more easily.
- Boost the accessibility and entertainment value of your business.
- Boost the engagement rate and user experience of your website.
- Handle multiple end-users through email chat minus the hassle.

Live Chat Services is a great solution for enhanced end-user engagement and consistent interaction with customers.

If you’re looking for flexible live chat services, New Media Services has it all covered for you!

Contact us today and we will be more than happy to make assessments!

NMS CARES IN ACTION!

COVID-19 may pose a great threat, but the altruistic fire burning inside the hearts of the NMS people is greater.

Since the outbreak, New Media Services' charity initiative, NMS Cares, has been relentless in providing aid not only to the deaf community but also to all people who are gravely affected by the pandemic and are in need of help.

By giving relief items such as food, medicines, PPEs and even monetary donations, NMS Cares has proven that it is not all about the name but all about the action!

The NMS team would like to extend its gratitude to all the people, groups, and associations who did not think twice about donating and sharing what they can. This would not have been possible without your relentless efforts!



"In the darkness of this crisis, let the bright flames of our spirits spark hope, ignite faith, and illuminate love."
— THE NMS CARES TEAM

Why New Media Services?



If you want your company to be distinguished from all the other competitors in the market right now, our flexible services can serve as a great tool for your business.

We at **New Media Services**, aim to provide the finest services to improve your business quality by boosting your productivity while offering cost-worthy operations and customer support services. By that means, easing your business resource demands and costs.

NMS also handles tailor-made services based on your operations or manpower requirements. Have a campaign or project not covered by our list of services? Contact us and we'll be more than happy to make an assessment!

WE LOOK FORWARD TO BECOMING A PART OF YOUR BUSINESS' SUCCESS!

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