

# NMS Management Team Reinforces Organizational Development

New Media Services cares about the development of their employees, that's why the Human Resources Department came up with an organizational development initiative. The initiative's objective is to highlight and enforce the significance of motivating the management team to make them better leaders and help them uplift their staff in the process. Through an exquisite dinner organized by the HR department, the company's managers, along with CEO-AU Martin Eyking and CEO-PH Atty. Rafael Nacionales, discussed the dynamics and challenges that come with working at New Media Services.

Each of the managers was asked to share their impression of the company along with the experiences in the workplace that contributed to their personal growth and career. The reflective dialogue enabled the management team to delve deeper into how the company's slogan, "We don't just give jobs, we provide a lifestyle" has influenced their individual performances over the years.

The organizational development covered the five important aspects of effective leadership—coaching, leadership development, performance management, strategic planning, and strengthening camaraderie through emphasizing the impact of straightforward communication. As a result, the managers were more driven to ascertain new ways of collaborating with each other, performing more competently, and ultimately implementing more comprehensive decision-making to help achieve the company's core goals.

***“We don't just give jobs, we provide a lifestyle”***

# In and Around the NMS Sphere



## What is Social Media Community Management?

*"Social media community management is the process in which you build your social media audience; which includes cultivating, nurturing and engaging with them."*

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## NMS Cares continues its charitable streak by creating programs that empower the Deaf youth

*"We envision a barrier-free society for Deaf children to experience a full life"*

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New Media Services  
**CARES**  
We Deafinitely Care!

## YOUR SMALL DONATION CAN BRING HUGE S

Since 2012, we have been providing programs and services that aid Deaf children in their education and skills development.

# OUR SERVICES

## LIVE CHAT SERVICES

24/7 live chat operators handling all your mobile and web messaging needs  
Powered by Live Operator Online Platform (LOOP)

## CUSTOMER SUPPORT SERVICES

Support services aimed at helping out end-users in a sincere and professional manner. A flexible suite of Voice, Ticketing and Customer Management Support Services.

## WEB DESIGN AND DEVELOPMENT

Get visually fluid and functional designs, reliable and stable systems to your business requirements.

## CONTENT MODERATION SERVICES

NMS Moderation Management Services employ Live Operators to review user-generated content, comments, data, submissions, Advertisements, and other types of web content.

## SEO AND CONTENT SERVICES

Increase your website visibility and ranking with SEO and Content Services that aims to maximize the visibility of your brand, product/services on the World Wide Web.

## IT SYSTEMS AND ADMINISTRATIVE TOOLS

Ready-to-integrate and Customizable platforms to perform simple to complex functions for your service needs.

## SOCIAL MEDIA SERVICES

Social Media Services provides custom built social media strategies and campaigns to help you raise brand awareness, improve perception and increase market share.

## SMS GO

SMS Chat Solution for optimum management of your business's customer support service.

## BUSINESS PROCESS OUTSOURCING SOLUTIONS

New Media Services can provide affordable and flexible BPO Solutions based on your specifications and needs. From communications platforms all the way to covering your manpower requirements.

*New Media Services can provide affordable and flexible BPO Solutions based on your specifications and needs. From communications platforms all the way to covering your manpower requirements.*

NMS also handles tailor-made services based on your operations or manpower requirements. Have a campaign or project not covered by our list of services? Contact us and we'll be more than happy to make an assessment!



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